From: Robert Petrusz

To: Microsoft ATR

Date: 1/23/02 9:19am

Subject: Microsoft Settlement

Dear Sirs.

I have been reading about the progress of the motions against Microsoft in the press in recent days and am alarmed by what appears to be the softening stance of the courts with respect to Microsoft's viciously anti-competitive behavior.

I have been working in the Information Technology industry for several years. Everyday I experience first-hand the disruptive and destructive consequences of Microsoft's aggressive behavior in the form of poor perfomance of Microsoft products that are protected from serious competition from viable alternative products.

Now I see the grim prospect of Microsoft going unpunished in a substantive way for their transgressions. I hope that at the end of the day, the justice department will find a way to restrain Microsoft's anti-competitive behavior and establish a "level playing field" in the highly competitive computer industry.

Regards, Robert Petrusz

Technical Support Center Fuqua School of Business Duke University